

Regional Excursion Daily (RED) ticket

What is a Regional Excursion Daily (RED) ticket?

The Regional Excursion Daily (RED) ticket is a new excursion ticket for Pensioners and Seniors in rural and regional areas that allows multiple trips to be taken on the day of purchase on buses within the local service network.

For \$2.50, a single RED ticket gives Pensioners or Seniors card holders the freedom to be out and about in the community all day. It's one of the most affordable ways to:

- Visit family and friends
- Go shopping
- Attend medical appointments
- Get to a movie
- Undertake some volunteer work

Who is eligible for a RED ticket?

RED tickets are available to people holding Pensioner Concession cards issued by Centrelink or the Department of Veterans Affairs, NSW Seniors cards and NSW War Widow/er Concession cards.

Where can I use a RED ticket?

A RED ticket can be used to travel on local bus services in rural and regional areas that are delivered under contract to the Ministry of Transport, as regular route timetabled services. School bus services are generally not covered by RED tickets. Information about local services that are covered by RED tickets is available from the local operators listed below.

What about interconnecting services?

Regular route timetabled services to local areas may be provided by more than one operator. Where more than one operator provides interconnecting services (in a rural and regional area e.g. Coffs Harbour), the holder of a RED ticket can transfer between operators without any additional fare payment, on the day of issue. However, a RED ticket from one local area (eg. Tamworth) cannot be taken to another local area (eg. Coffs Harbour) for use on the same day.

Bus services in rural and regional areas that connect to outer metropolitan areas may extend into the outer metropolitan area. A RED ticket on this type of route covers the section of the route that traverses the outer-metropolitan area. However, REDs are not available on outer metropolitan services that extend into a rural and regional area.

A RED ticket does not apply to long distance rail and rail/coach services provided by CountryLink or the Great Southern Railway (GSR) or services provided by rail, bus or ferry operators within the Sydney metropolitan/outer metropolitan areas. However, persons eligible for a RED are also eligible to purchase and use a Pensioner Excursion ticket (PET) in the Sydney metropolitan/outer metropolitan areas, and to purchase and use a CountryLink PET.

How much does a RED cost?

A RED ticket costs just \$2.50 per person per day.

What does a RED look like?

RED tickets for use in a local area will be issued by the local operator or network of operators and will be clearly marked with the title **Regional Excursion Daily** ticket, and the date of issue affixed. The ticket design may vary from area to area.

How can I get a RED?

If you are a Pensioner or Seniors Card holder just ask the driver of the first bus you board for a RED. You will need to show the driver your concession card.

How do I use my RED?

Once you have your RED ticket, you will need to show your ticket and concession card to the driver of each subsequent service you travel on that day. No further payment is required, except where the subsequent service falls outside those covered by the local RED area.

Things you need to know

- You will need to produce a valid Concession Card in your name to the bus driver to purchase a RED ticket, and upon request by an authorised transport officer
- You cannot transfer the ticket to another person
- You can only use the ticket on valid services up until midnight on the day of purchase
- You must not erase or alter information on the ticket
- You cannot use the ticket on other modes of transport or on services in outer metropolitan or metropolitan areas

How do I find my local service provider?

RED tickets are available from and accepted by the bus companies listed below.