

Terms and Conditions of Tickets applicable for travel on State Transit Authority of NSW services including Sydney Buses, Western Sydney Buses, and Newcastle Buses and Ferries.

Tickets must be made available for inspection or processing by an Authorised Officer. Tickets are issued subject to the Transport Administration Act 1988, its Regulations and Orders.

Tickets Valid for Sydney Buses Services

MyBus Single Fares

A MyBus1, 2 and 3 single ticket issued by the State Transit is valid only for a single journey completed on the day on which it is issued/validated on the bus.

A MyBus1 ticket is valid for 1-2 sections

A MyBus2 ticket is valid for 3-5 sections

A MyBus3 ticket is valid for 6+ sections

Tickets are available as Concession or Adult Fare. Tickets are non-transferable. MyBus single fare tickets are not valid for use on Newcastle Buses services.

MyBus TravelTen

A MyBus1, 2 and 3 TravelTen ticket is a multi-trip ticket valid for use on bus services for a total of 10 trips only. The limit of 10 total trips includes trips validated on the front of the ticket and validated trips on the back of the ticket.

A MyBus1 TravelTen is valid for ten 1-2 section trips

A MyBus2 TravelTen is valid for ten 3-5 section trips

A MyBus3 TravelTen is valid for ten 6+ section trips

Tickets are valid for:

- travel on regular State Transit bus services including T-way buses; and
- travel on all regular private bus services in the metropolitan and outer-metropolitan area

The tickets do not have an expiry date, unless ten trips have been taken.

Once purchased, the tickets **ARE TRANSFERABLE** between passengers and can be used for more than one person to travel on the one ticket providing they have been validated for each person traveling for the distance (sections) of travel. On these occasions the ticket holder cannot alight before the other person(s) traveling on that ticket.

- **EXTENDING A JOURNEY**

Passengers can obtain the benefits of a higher value ticket by validating the ticket more than once. The MyBus TravelTen concept is flexible and passengers can match tickets of different value. For example, if a MyBus1 TravelTen (1-2 sections) is validated along with a MyBus2 TravelTen (3-5 sections) it will entitle the ticket holder travel up to a maximum 6+ sections.

- **PAYING FOR A COMPANION**

When traveling with a companion, validate the ticket the same amount of times for each person traveling. Two validations of a MyBus1 TravelTen will allow two people to travel a maximum 2 sections; four validations of a MyBus1 TravelTen will take two people a maximum 5 sections.

Tickets may not be used on State Transit Premium Services, including, but not limited to: Special (racecourse) service, Central to Moore Park Precinct, Charter buses.

Tickets are available as Concession or Adult Fare. MyBus TravelTen tickets are not valid for use on Newcastle Buses services.

MyMulti Day Pass Ticket

MyMulti Day Pass ticket allows:

- Unlimited travel on regular State Transit bus services including T-way services, Newcastle bus services and the Stockton Ferry;
- Unlimited travel on regular Sydney Ferries services;
- Unlimited travel on Light Rail services;
- Unlimited travel on all regular private bus services in the metropolitan and outer-metropolitan area;
- Unlimited travel on selected private bus services outside the metropolitan and outer-metropolitan area as determined from time to time by the Director General of Transport for NSW; and
- Unlimited travel on all CityRail services between any stations in the area bound by Bondi Junction, Newcastle, Dungog, Scone, Richmond, Bathurst, Goulburn, Bomaderry (Nowra), Port Kembla and Cronulla, including travel over the City Railway.

A MyMulti Day Pass Ticket is valid on the day of use only.

Tickets may not be used on State Transit Premium Services, including but not limited to: Special (racecourse) service, Central to Moore Park Precinct, Charter buses.

Tickets may not be used on Private ferry services.

An additional station access fee is applicable for persons, entering or exiting train services at Domestic Airport and International Airport rail stations.

Tickets are available as Concession or Adult Fare. Tickets are non-transferable.

MyMulti 1 Ticket

MyMulti 1 ticket allows:

- Unlimited travel on regular State Transit bus services including T-way services, Newcastle bus services and the Stockton Ferry;
- Unlimited travel on regular Sydney Ferries services;
- Unlimited travel on Light Rail services;
- Unlimited travel on all regular private bus services in the metropolitan and outer-metropolitan area; and
- Unlimited travel on all CityRail services between any stations in the area bound by Chatswood, Bondi Junction, Rockdale, Bardwell Park, Canterbury and Croydon, including travel over the City Railway.

MyMulti 1 tickets are available as Weekly, Monthly, Quarterly and Yearly Tickets. Weekly tickets are available as Concession or Adult Fare. Monthly, Quarterly and Yearly tickets are only available as Adult Fare only.

Tickets may not be used on State Transit Premium Services, including but not limited to: Special (racecourse) service, Central to Moore Park Precinct, Charter buses.

Tickets may not be used on Private ferry services.

An additional station access fee is applicable for persons, entering or exiting train services at Domestic Airport and International Airport rail stations.

Tickets are non-transferable.

MyMulti 2 Ticket

MyMulti 2 ticket allows:

- Unlimited travel on regular State Transit bus services including T-way services, Newcastle bus services and the Stockton Ferry;
- Unlimited travel on regular Sydney Ferries services;
- Unlimited travel on Light Rail services;
- Unlimited travel on all regular private bus services in the metropolitan and outer-metropolitan area; and
- Unlimited travel on all CityRail services between any stations in the area bound by Bondi Junction, Hornsby (via Epping or via North Sydney), Epping-Chatswood line, Carlingford, Olympic Park, Seven Hills, Liverpool, Holsworthy (via East Hills), Engadine and Caringbah, including travel over the City Railway.

MyMulti 2 tickets are available as Weekly, Monthly, Quarterly and Yearly Tickets. Weekly tickets are available as Concession or Adult Fare. Monthly, Quarterly and Yearly tickets are only available as Adult Fare only.

Tickets may not be used on State Transit Premium Services, including but not limited to: Special (racecourse) service, Central to Moore Park Precinct, Charter buses.

Tickets may not be used on Private ferry services.

An additional station access fee is applicable for persons, entering or exiting train services at Domestic Airport and International Airport rail stations.

Tickets are non-transferable.

MyMulti 3 Ticket

MyMulti 3 means a ticket that allows:

- Unlimited travel on regular State Transit bus services including T-way services, Newcastle bus services and the Stockton Ferry;
- Unlimited travel on regular Sydney Ferries services; Unlimited travel on Light Rail services;
- Unlimited travel on all regular private bus services in the metropolitan and outer-metropolitan area;
- Unlimited travel on selected private bus services outside the metropolitan and outer-metropolitan area as determined from time to time by the Director General of Transport for NSW; and
- Unlimited travel on all CityRail services between any stations in the area bound by Bondi Junction, Newcastle, Dungog, Scone, Richmond, Bathurst, Goulburn, Bomaderry (Nowra), Port Kembla and Cronulla, including travel over the City Railway.

MyMulti 3 tickets are available as Weekly, Monthly, Quarterly and Yearly Tickets. Weekly tickets are available as Concession or Adult Fare. Monthly, Quarterly and Yearly tickets are only available as Adult Fare only.

Tickets may not be used on State Transit Premium Services, including but not limited to: Special (racecourse) service, Central to Moore Park Precinct, Charter buses.

Tickets may not be used on Private ferry services.

An additional station access fee is applicable for persons, entering or exiting train services at Domestic Airport and International Airport rail stations.

Tickets are non-transferable.

Pensioner Excursion Ticket (PET)

A Pensioner Excursion Ticket allows:

- Unlimited travel on regular State Transit bus services including T-way services, Newcastle bus services and the Stockton Ferry;
- Unlimited travel on regular Sydney Ferries services;
- Unlimited travel on Light Rail services;
- Unlimited travel on all regular private bus services in the metropolitan and outer-metropolitan area;
- Unlimited travel on selected private bus services outside the metropolitan and outer-metropolitan area as determined from time to time by the Director General of Transport for NSW; and
- Unlimited travel on all CityRail services between any stations in the area bound by Bondi Junction, Newcastle, Dungog, Scone, Richmond, Bathurst, Goulburn, Bomaderry (Nowra), Port Kembla and Cronulla, including travel over the City Railway.

A Pensioner Excursion Ticket is valid on the day of use only.

A Pensioner Excursion Ticket is only available for persons with a valid concession entitlement for that ticket. Concession entitlements are listed on the Transport Info website at www.131500.com.au

Tickets may not be used on State Transit Premium Services, including but not limited to: Special (racecourse) service, Central to Moore Park Precinct, Charter buses.

Tickets may not be used on Private ferry services.

An additional station access fee is applicable for persons, entering or exiting train services at Domestic Airport and International Airport rail stations.

Tickets are non-transferable.

Family Funday Sunday Ticket

A Family Funday Sunday ticket is available to purchase for families to cover all day travel on a Sunday. The traveling group must be related by family and include at least one child and one adult. A child is anyone under 16 years (ie up to 15 years of age), and school students aged 16, 17 and 18 years of age attending NSW or ACT schools possessing a current 202 card or equivalent valid private bus school travel pass. Children under four travel free with a Family Funday Sunday ticket-holding adult.

A Family Funday Sunday Ticket allows:

- Unlimited travel on regular State Transit bus services including T-way services, Newcastle bus services and the Stockton Ferry;
- Unlimited travel on regular Sydney Ferries services;
- Unlimited travel on all regular private bus services in the metropolitan and outer-metropolitan area;
- Unlimited travel on Light Rail services;
- Unlimited travel on selected private bus services outside the metropolitan and outer-metropolitan area as determined from time to time by the Director General of Transport for NSW; and
- Unlimited travel on all CityRail services between any stations in the area bounded by Bondi Junction, Newcastle, Dungog, Scone, Richmond, Bathurst, Goulburn, Bomaderry (Nowra), Port Kembla and Cronulla, including travel over the City Railway.

A Family Funday Sunday Ticket is only valid on the Sunday of which the ticket was issued.

Tickets may not be used on State Transit Premium Services, including but not limited to: Special (racecourse) service, Central to Moore Park Precinct, Charter buses.

Tickets may not be used on Private ferry services.

An additional station access fee is applicable for persons, entering or exiting train services at Domestic Airport and International Airport rail stations.

Tickets are non-transferable.

Bondi Beach Link Ticket

A Bondi Beach Link Ticket provides train travel to Bondi Junction Station and bus travel from Bondi Junction Interchange to Bondi Beach on the same ticket. Tickets are available for a single or return journey and are valid on the day of issue only.

Tickets are only available as Adult Fare. Tickets are not transferable.

Moore Park Link Ticket

A Moore Park Link Ticket provides train travel to Central Station and bus travel from Central Station (Eddy Avenue) to the Moore Park Precinct on the same ticket. Tickets are available for a single or return journey and are valid on the day of issue only.

The Moore Park Precinct includes:

- Entertainment Quarter (Formally Fox Studios);
- Sydney Football Stadium; and
- Sydney Cricket Ground

Moore Park Link Tickets can be used on Special Event Services (where available) to and from Moore Park.

Tickets are only available as Adult Fare. Tickets are not transferable.

Tickets Valid for Newcastle Services Only

1-Hour Ticket

A Newcastle Multi-Ride 1-Hour bus ticket issued by State Transit is valid only for a journey commenced within 1 hour of the time of first use specified on the ticket.

Tickets are available as Concession or Adult Fare. Tickets are non-transferable

4-Hour Ticket

A Newcastle Multi-Ride 4-Hour bus ticket issued by State Transit is valid only for a journey commenced within 4 hours of the time of first use specified on the ticket.

Tickets are available as Concession or Adult Fare. Tickets are non-transferable

23-Hour Ticket

A Newcastle Multi-Ride Day bus-ferry ticket issued by State Transit is valid only for a journey commenced within 23 hours of the time of first use specified on the ticket.

It is valid for trips on all Newcastle Buses and Ferries services.

Tickets are not valid on private buses and ferries.

Tickets are available as Concession or Adult Fare. Tickets are non-transferable.

TimeTen Multi Ride Ticket

A Newcastle Time-Ten Multi-Ride bus ticket issued by the State Transit is valid only for journeys commenced during any of 10 non-overlapping one-hour periods, each of which commences when it is first used during that hour.

The tickets do not have an expiry date, unless all ten trips have been taken.

Once purchased, the tickets **ARE TRANSFERABLE** between passengers and can be used for more than one person to travel on the one ticket providing they have been validated for each person traveling. On these occasions the ticket holder cannot alight before the other person(s) traveling on that ticket.

Tickets are available as Concession or Adult Fare.

Newcastle Orange TravelPass

A Newcastle Orange TravelPass allows:

- Unlimited travel on State Transit bus services in the Newcastle Suburban Area; and
- Unlimited travel on the Stockton Ferry Stockton Ferry

Tickets are available as Concession or Adult Fare. Tickets are non-transferable.

Newcastle Green TravelPass

A Newcastle Green TravelPass allows:

- Unlimited travel on State Transit bus services in the Newcastle Suburban Area;
- Unlimited travel on the Stockton Ferry Stockton Ferry; and
- Unlimited travel on Railcorp's rail services in the area bounded by Newcastle, Telarah, Awaba and Toronto

Tickets are available as Concession or Adult Fare. Tickets are non-transferable.

Newcastle Ferry Service Single Fare

A Newcastle Ferry Service Single Fare Ticket issued by State Transit is valid for a single ferry journey between Newcastle and Stockton (or vice versa) completed on the day on which it is validated on the ferry.

Tickets are available as Concession or Adult Fare. Tickets are non-transferable.

Tourist Service Tickets

ZooPass

A ZooPass is a combined bus/ferry ticket that allows travel between Circular Quay and Athol Wharf on Sydney Ferries Services, and bus travel between Athol Wharf and Taronga Zoo top entrance gate.

Tickets are non-transferable

Definitions

- "Adult" fare means a ticket that is not discounted.
- "Authorised Officer" is an officer authorised by the Chief Executive of State Transit to carry out tasks as specified under the Transport Administration Act 1988, Passenger Transport Act 1990 and Passenger Transport Regulations 2007.

- ‘Child’ ticket means a reduced price ticket for a child aged between 4 and 15 years of age, including children aged 16 or above who are the holders of a NSW School Pupil Identification Card – Form 202.
- Children under 4-years of age travel free of charge.
- ‘Concession’ means a reduced charge ticket available to children and to eligible holders of certain concessional travel passes. For a list of concessional entitlements applicable for use on State Transit services, please visit www.131500.com.au
- ‘Family’ ticket means a reduced price ticket whereby two adults and one or more children in the same family may travel for the price of two adults and one child.
- Family Fare Scheme allows one fare paying adult with one or more children to travel on certain services for the cost of one adult fare and one concession fare. For further information and conditions visit www.131500.com.au
- Monthly ticket: a monthly ticket is valid for the period of 28 days from first use and until 4am the next day following the expiry of the 28 day period.
- Periodical ticket means a weekly ticket, a monthly ticket, a quarterly ticket or a yearly ticket.
- ‘Premium service’ means a limited stop, flat fare bus service including but not limited to: Special (racecourse) service, Central to Moore Park Precinct, Charter buses.
- ‘Private bus service’ means a bus service operated by a private company contracted by Transport for NSW to provide bus services.
- Quarterly ticket: a quarterly ticket is valid for the period of 90 days from issue and until 4am the next day following the expiry of the 90 day period.
- Yearly ticket: A yearly ticket is valid for the period of 365 days from issue and until 4am the next day following the expiry of the 365 day period.
- ‘Section’ means the portion of a bus route between 2 section points that is approximately 1.6km.
- ‘Section point’ means any point on a bus route indicated as a section point on any of the State Transit’s bus stop signs.
- ‘Special (racecourse) service’ means a bus service provided to and from race meetings on which special return fares are charged on forward journeys.
- ‘Special Event Service’ means a bus service provided to and from sporting and other fixtures on which special return fares are charged on forward journeys.
- ‘Stockton ferry’ means the ferry service operated by State Transit’s Newcastle Buses and Ferries between Newcastle and Stockton ferry wharves.
- ‘The Act’ means the Transport Administration Act 1988.

Validating a pre-purchased ticket

On State Transit services a ticket is validated when it is dipped in a green ticket validation machine on the bus or ferry.

On Private Bus Operators where the passenger is using a MyBus TravelTen, a ticket is validated by the driver of the bus by marking off one of the boxes marked 1-10 at the bottom front face of the ticket. Where the passenger is using a MyBus single, MyMulti Day Pass, Pensioner Excursion Ticket or Periodical ticket, a ticket is validated by the driver of the bus by date stamping the ticket with the date of first use.

Weekly ticket:

- Issued by CityRail: a weekly ticket is valid for the period of 7 days from issue and until 4am the next day following the expiry of the 7 day period.
- Issued by CityRail after 3pm: a weekly ticket issued by CityRail after 3pm, will be valid for the period of 8 days from issue and until 4am the next day following the expiry of the 8 day period.
- Issued by State Transit and Sydney Ferries: a weekly ticket is valid for the period of 7 days commencing with the day of first use as specified on the ticket and until 4am on the next day following the expiry of the 7 day period. Should the weekly ticket be first used after 3pm, then the ticket will be valid for the period of 8 days from first use and until 4am the next day following the expiry of the 8 day period. (except when first validated by the driver on board a private bus).